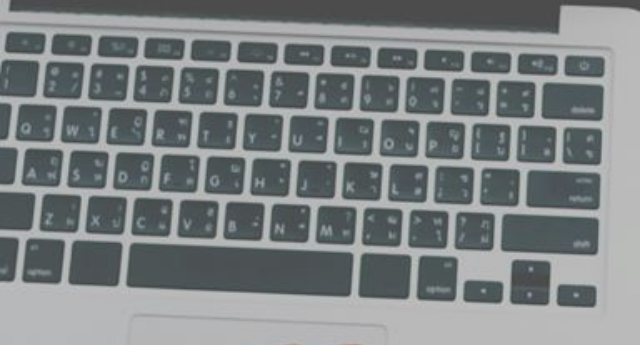


Company Profile

Crystal Tech

FINANCIAL CRISIS



Company's Growth





Mission Statement

At Crystal Tech we believe that the future will only get smarter and the reliance on Information Technology will only grow. So from that belief we worked and are still working day and night to develop the best and most certified professionals that are able to satisfy all of our clients needs and requirements, all the while keeping up with the growth in Information Technology.





Our Services



Coaching Solutions



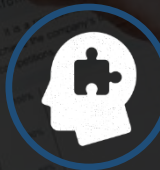
System and Network Solutions



Data Centre Solutions



Security Solutions



Business Solutions

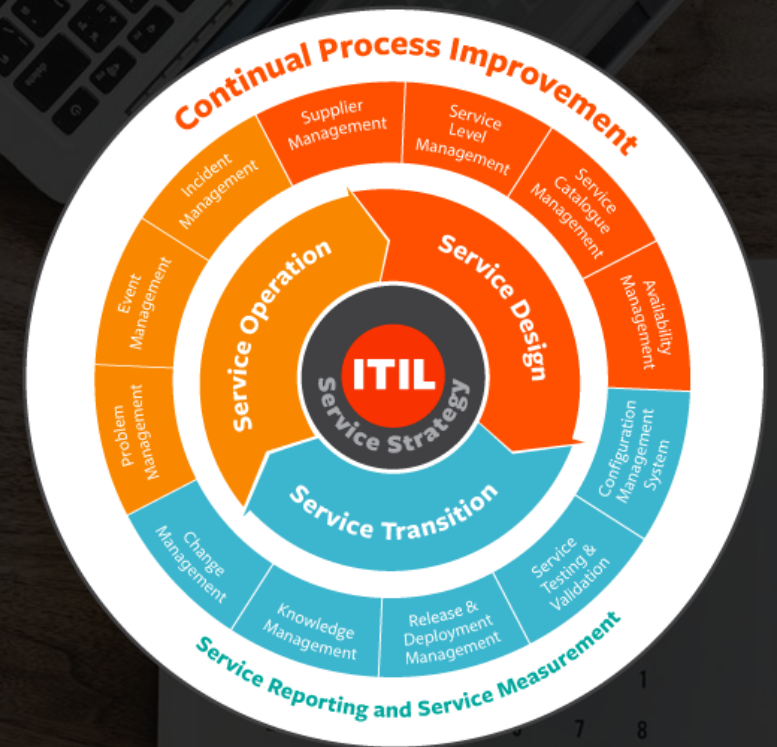


Personal and Technical Support



Coaching Solutions

All organizations need guidance on how to better use IT as a tool to facilitate and optimize business change, transformation and growth. Using ITIL (Information Technology Infrastructure Library) guidance we are able to map the entire IT Service Life Cycle. We begin by identifying customer needs and the drivers of IT requirements. We then proceed to the design and implementation of the service into operation and wrap up by first monitoring and then providing any improvements to the end product.





Systems and Network Solutions

One of our core duties is developing well trained professionals that are focused on being able to supply and implement the most advanced systems and network solutions available. We achieve easier and enhanced communication experiences in the workspace by providing IP telephony solutions that replace the traditional PBX systems.

Network



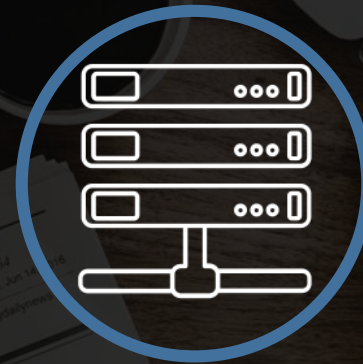
- Cisco
- HP
- Alcatel

Security



- Antivirus
- Network Access Controls
- Data Protection
- System Security Management
- Firewalls

Server



- IBM
- HP Network

Communication



- Enhanced communication experiences
- Providing IP telephony solutions that replace the traditional PBX systems.



Data Centre Solutions

We provide integration for all Data Centre services at the highest standards through our certified professionals. The services we provide range from consulting to design.

Consulting Services



- Cooling & power evaluation
- Site location evaluation
- Risk Assessment

Data Centre Design



- UPS and Power systems
- Structured Cabling
- Monitoring System



Business Solutions

It is of utmost importance that any business solution is designed by assessing three main pillars: Information Technology, supporting service operations and daily activities. We make sure to go above and beyond to provide such services and at the highest standards.

Multi-Resource Solutions

- Mobile Application Development
- Website Business Development
- Enterprise Resource Program
- Point Of Sales
- Human Resource Management
- Engineers Project Management
- Time Attendance Management
- Food Safety Management System
- Digital Archiving



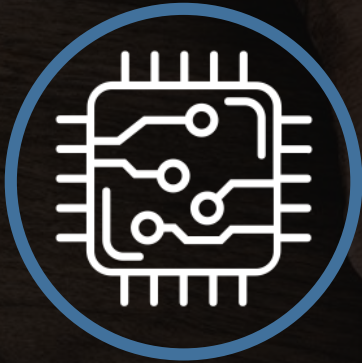
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23	24	25	26	27	28	29	
30	31						



Personal and Technical Support

Crystal Tech will make sure to study your application thoroughly and recommend the most adequate specifications on a software and hardware level.

Hardware Support



- Desktops and Laptops
- Peripherals Devices (Printers, Monitors, Scanners)
- Original & refilled Ink
- Storage Solution

Software Support



- Microsoft
- Antivirus Software
- Data recovery

Service Level Agreement (SLA)



- Our job doesn't end after delivery and implementation. Our efforts prolong into post sale services by offering day-to-day support to assure your operations runs as smoothly as possible at all times



Details



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